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Fig. 6. Flow diagram of a system in accordance with the principles of this invention

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Docket No. 03-118

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Figure 7 Illustrative screen showing problem analysis tool supporting root cause analysis

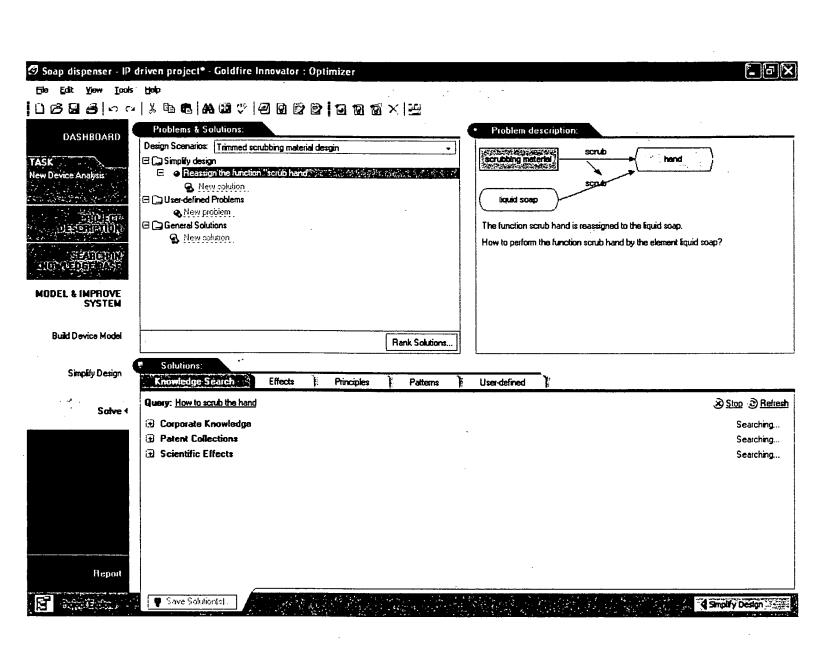


Fig 8

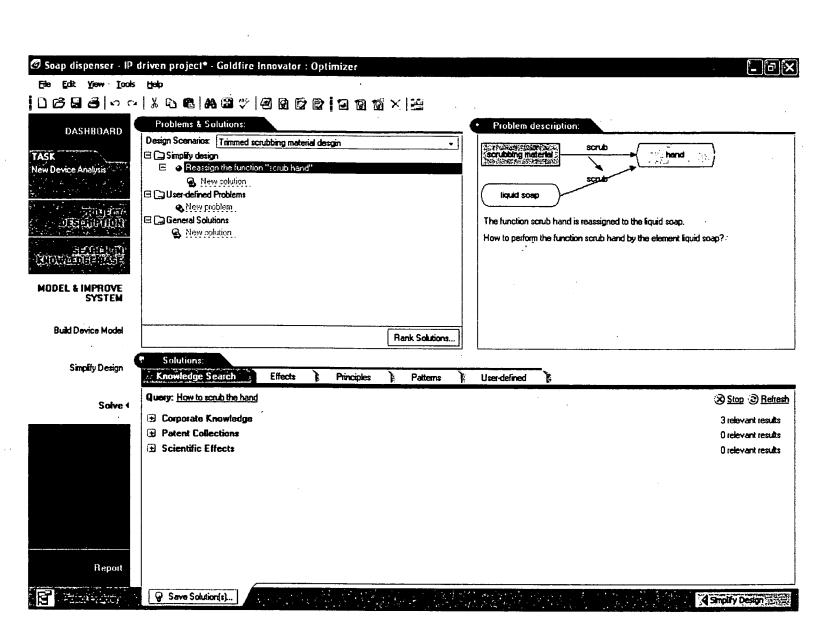


Fig 9

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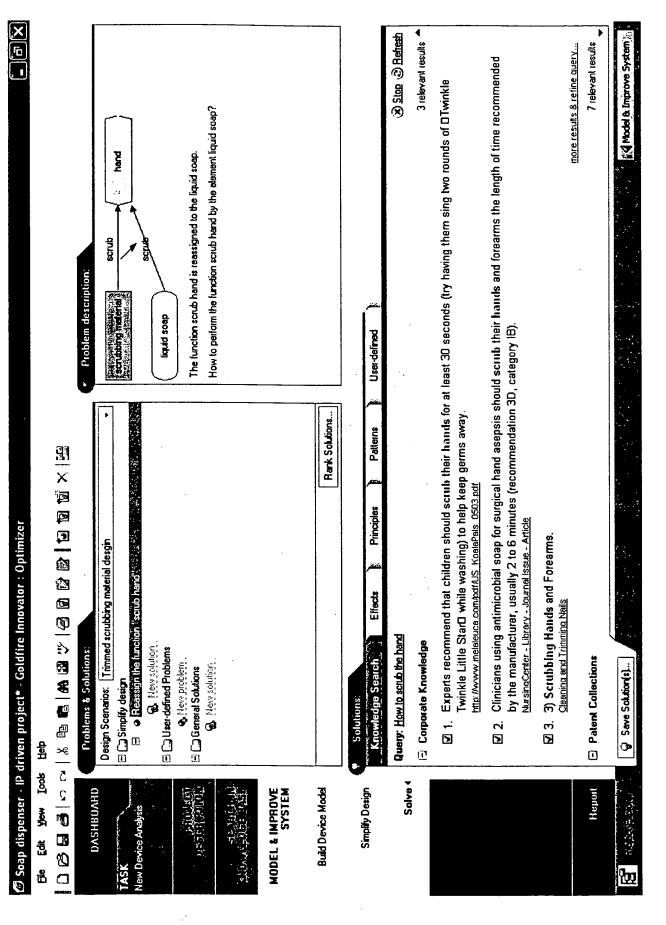


Fig. 4 Illustrative screen for a system in accordance with the principles of this invention

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